

General Policies

Check-In and Check-Out

Check-in time begins at 3pm with check-out at 11am. If you require an early check-in or late check-out, please contact the Front Desk. Additional charges may apply.

Cancellation Policy

If notice of cancellation is received 2 weeks or more prior to the scheduled arrival date, guests can expect to receive a full refund for their deposit. With less than two weeks notice, deposits are held and may be applied to a future stay (within 1 year of cancellation) *up to 48hrs in advance*.

If cancellation occurs within 48 hours of the reservation, the deposit is forfeited. Those who simply do not show up and abandon their reservation will be charged for the full amount of their stay.

Guarantee Policy

One night's stay plus applicable taxes is required to guarantee your reservation. Deposits are applicable to the last day of the reservation and are not refundable for early departures. Guests are responsible for all rooms reserved under their name. Any unused rooms that are not cancelled within the cancellation period will be charged for the full amount of the stay.

Pets

The Sportsman's Inn is a pet friendly resort! Designated rooms are available for guests who travel with their furry friends. A surcharge of \$25 per day will apply for each pet. We ask that you are considerate of the other guests at the Inn and take care to clean up after your pet. Pets are not permitted to relieve themselves on the deck of the Motel. *Unregistered pets are a \$35.00 surcharge.*



Fire & Emergency

The Inn is equipped with fire prevention devices including water sprinklers and smoke alarms in every room. For your additional safety, please familiarize yourself with the fire alarm locations, exit routes and fire safety guides located on the back of your room door. In case of emergencies, dial 911. Dial 9 to connect to an outside line. If an emergency does occur, please notify the Front Desk (ext. 221) so we may direct services to your room or notify other guests (if required).

Garbage & Recycling

Help keep Killarney green! At the Sportsman's Inn we take every effort to recycle and take pride in being a clean, environmentally friendly resort. Blue Bins for recycling can be found in all public areas and rooms. Clear recycling bags will be provided to our Marina guests. *Please follow recycle guides posted in each room.* Thank you for your co-operation.

Accommodation Details

Concierge Services

Let us assist you with planning your Killarney adventure! Visit us at the Front Desk or call down for more information (ext. 221 or 1-877-333-7510). We offer Restaurant Reservations, Spa Services, *Excursion Bookings*, Luggage Assistance and much more.

Amenities

Heating & Cooling: All rooms have individual air conditioning and heating controls. Gas fireplace heat is controlled by the thermostat. To turn the fireplace on, raise the control above 21 degrees.

Wi-Fi: Complimentary wireless internet is available in the Inn's public areas (Pub, Dining, Front Reception, Main Level and Veranda) *and hotel building guest rooms.*



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AMENITIES CONTINUED

Fitness Centre: Located in the lower level of the Inn, our Fitness Centre is open from 7am to 10pm everyday. Children under 16 years of age are not permitted in the Fitness Centre without supervision. Amenities include: Treadmill, Stationary Bike, Elliptical, Free Weights, etc. Access is by the exterior glass doors on the lakefront side of the hotel building.

Outdoor Equipment Rental: The following items are complimentary to guests of the Inn on a first come first serve basis. Visit the Dock Shop for details: Bicycles, Paddle Boards, Canoes, Kayaks, Snowshoes (seasonal), etc.

Killarney Mountain Lodge: Guests of the Sportsman's Inn are welcome to use the amenities available at our sister property, Killarney Mountain Lodge (Heated Pool, Sauna, Games Room, etc.). The pool is open daily (seasonally/ weather depending) from 9am to 10pm. Towels are available at the Front Desk. Excursions and boat rentals are also available. Ask the Front Desk for more information.

Smoking

Please note that the Sportsman's Inn is a non-smoking resort. It is strictly prohibited to smoke in the rooms, balconies and public areas. Please use the designated smoking areas on the grounds.

Housekeeping

We provide full daily service of the Mainland Accommodations. George Island Cabins are visited every 3 days. Hours of operation are Monday through Sunday from 8am to 4:30pm. Please leave any towels you require changing in the shower or bath. If we are unable to access your room during these times, we will unfortunately be unable to service it. However, you may ask for additional towels, soaps, toilet rolls etc. anytime at the Front Desk.

Do Not Disturb: If you do not wish to be disturbed at any time during your stay, please hang the "Do Not Disturb" sign provided on the outside of your door.

Please note that Housekeeping will not tend to your room if this sign is left out.



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Room Safes

All rooms at the Sportsman's Inn are equipped with an in-room safe. You will find it in your main wardrobe. When using the safe, please follow the instructions posted inside it. The Sportsman's Inn does not take responsibility for any items not placed in the in-room safe.

Cots and Play Pens

Cots are available to guests who require them, however, additional charges may apply. To ensure a cot is available for you during your stay, please reserve one during booking. If you have not reserved a cot but would like to use one, see the Front Desk for availability.

Ice Machine

The ice machine is located on the main level of the Inn, near the Pub in the stair level entry-way level stairway.

Laundry Facilities

Self-serve coin operated laundry facilities are located at the rear of the Dock Shop, should you require them.

Meal Packages and Plans

Upon booking your stay at the Sportsman's Inn, you may choose to cover your dining for the duration of your visit with one of our Resort Meal Plans and must be reserved prior to arrival or at checkin. Ask for details and options at the Front Desk.

Lost & Found

Please be sure to contact the Front Desk regarding any lost or found items. Any items found or left behind in the suites are held, as per legal requirements. Shipping to you will occur at your own cost.



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Bank Facilities

ATM's can be found in the Inn's main lobby and at Pitfield's General Store.

Events & Conferences

Due to the intimate nature of our resort, we specialize in small Weddings, small Corporate Events and Family Parties. With a much larger capacity, our sister property, Killarney Mountain Lodge handles larger event bookings (Weddings, Corporate Retreats, Conferences, etc.) up to 250 people. For further information on these amazing and customizable opportunities, **please contact us at events@killarney.com.**



The Village of Killarney

Tourist Information

Info on what to do and where to go in the Village of Killarney and Killarney Provincial Park can be found at the Front Desk. Be sure to ask about the opportunities available at our sister property, Killarney Mountain Lodge.

Local Business Directory

Artist's Cell Block	Pierre Sabourin Artist	32 Commissioner St.	705-287-1039
Channel Marina	Marina/Ice Cream	23 Channel St.	705-287-2326
Canada Post	Post Office	32 Commissioner St.	705-287-2215
Herbert's Fisheries	Fishery/Restaurant	21 Channel St..	705-287-2214
Health Centre	Medical	34A Commissioner St.	705-287-2300
Killarney Auto	Auto/Marine Repair	44 St. Paul St.	705-287-2222
Killarney Mountain Lodge	Resort	3 Commissioner St.	705-287-2242
Killarney Outfitters	Outdoor Store	1076 Hwy 637	705-287-2828
Killarney Treasures	Gift Shop	52 Charles St.	705-561-6176
LCBO	Beer/Liquor/Wine	17 Channel St.	705-287-2054
Municipality of Killarney	Town Office	32 Commissioner St.	705-287-2424
Museum	Killarney Museum	29 Commissioner St.	705-287-2424
Pitfield's General Store	Grocery/Convenience	7 Channel St.	705-287-2872
Killarney Provincial Park	Camp/Hike/Swim	960 Hwy 637	705-287-2900
Roque's Marina	Camping/Marina	65 Charles St.	705-287-9900
Roche Rouge	Campground	70 Ontario St.	705-287-2332



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Mail

Mail can be received or sent out through the Front Desk. Please advise us if you are expecting a parcel delivery.

Health Services

Emergency Services: In the case of an emergency, please call 911. The nearest Hospital is Health Sciences North, located at 41 Ramsey Lake Rd., Sudbury, ON and can be reached at 1-866-469-0822.

Doctor/Pharmacy: Killarney Health Centre is located at 34 Commissioner St. and can be reached at 705-287-2300. Hours of operation are Monday through Friday from 9am to 5pm (closed between 12 and 1pm). Limited items are available at the pharmacy.

Maps

Killarney area maps or directions are available at our Front Desk.

Transportation Services

Taxi services are only available from Sudbury. If you require transportation assistance, please visit our Front Desk.

Airline Information

Sudbury International Airport is located at 5000 Terminal Dr., Garson, ON (Greater Sudbury). Killarney to Sudbury Airport is 133km - approximately 1h 45 minutes of travel time.

Sudbury International Airport: Code: YSB, Phone: 416-247-7678

AIRLINES:	Air Canada	1-888-247-2262
	Bearskin Airlines	1-800-465-2327
	Porter Airlines	1-888-619-8622
	West Jet	1-888-937-8535